7.2 MRT Quarterly Report: July to September 2019

REPORT BY THE GENERAL MANAGER

TO 11 DECEMBER 2019 ORDINARY MEETING GOV400067, F0770077

RECOMMENDATION

That Council receive the report by the General Manager on the MRT Quarterly Report: July to September 2019.

Executive summary

As per the funding and performance agreement entered into in July 2017 between Mudgee Regional Tourism (MRT) and Council, MRT is required to report quarterly to Council on their performance.

Disclosure of Interest

Nil.

Detailed report

The MRT report for the first quarter of the 19/20 financial year has been delivered to Council in accordance with the funding and performance agreement. The report is attached for Council's consideration.

Community Plan implications

Theme Building a Strong Local Economy	
Goal A prosperous and diversified economy	
Strategy	Support the attraction and retention of a diverse range of businesses and industries

Strategic implications

Council Strategies

A key strategy in the Mid-Western Region Community Plan is to promote the Region as a great place to live, work, invest and visit. This strategy recognises the important role that tourism plays in building a strong local economy.

Council has a contract with MRT for the supply of tourism services within the Mid-Western Local Government Area. The term of this contract is for four years ending on 30 June 2021. Under this contract, MRT must provide quarterly reports to Council.

Council Policies

Not applicable.

Legislation Not applicable.



Financial implications

This report is for information purposes only, as per Council's contractual arrangement with MRT. There are no additional financial implications.

Associated Risks

This report is for information purposes only, as per Council's contractual arrangement with MRT.

BRAD CAM GENERAL MANAGER

25 November 2019

Attachments: 1. MWRC Quarterly Report Q1 2019-20.

APPROVED FOR SUBMISSION:

BRAD CAM GENERAL MANAGER

MID-WESTERN REGIONAL COUNCIL

2019–20 Quarterly Report

Q1: Jul to Sep 2019

prepared for



Executive Summary Mudgee Region Tourism Inc (MRTI) tables this report to the Mid-Western Regional Council (MWRC) as a requirement of the contract between MWRC and MRTI 2017-21, an agreement subject to the following key performance indicators:

#	Objective	Metric/KPI	FY19-20 Q1 Result (vs. same period last year)			
1	Measure tourism numbers to the LGA and where they are from	Metric/KPI Analyse trends in tourism visitation in the Mudgee Region by capturing and reporting: 1. VIC visitation (post codes) 2. Overnight visitation via accommodation members representing at least 30% of region's total room inventory (visitor nights x LGA average per visitor spend NVS data \$145 as at Dec 17)	Total 'Visitor Information Centre' visitors 9,992 (↓20%) 2019-20 Q1 Visitor Information Centre Results 80% 60% 40% 20% 0% 60% 60% 60% 60% 60% 60% 60			
2	Provide all tourism related businesses in the LGA with the opportunity for promotion	 Maintain or increase total number and/or total value of MRTI memberships Provide a business listings page on website (for all tourism members and non-members) at no cost. Web page to be visually sponsored by MWRC (logo) 	316 members (↑7%) – for tier breakdown, see below \$416,400 + GST partnership fees (↑17%) Click here for Mudgee Region business listings page Click here for MWRC sponsor logo (footer of every page and on 'Our Sponsors' page)			
	YTD Platinum		Copper Bronze Basic Diamond Ruby Total			
	Sep-18 17 Sep-19 20	31 35 33 25	41 76 88 5 3 296 77 75 77 5 4 316			
	Seh-19 50	33 20	11 13 11 3 4 316			

MRTI Jul-Sep 2019 Quarterly Report

3		d promote at events e region	Identify at least 4 key trade and/or consumer shows annually (within specified target markets) to promote the Region. For example (these may vary year to year): 1. Sydney Cellar Door (Feb) 2. Pyrmont Food & Wine Festival (May) 3. Balmoral Mudgee Food & Wine Festival (Aug) 4. Sydney Food + Wine Show (Oct)	 ✓ Miranda Westfield Mini-Flavours – July 2019 ✓ Balmoral – August 2019 Upcoming scheduled events: The End Festival, Apr 20 Sydney Good Food + Wine Show, Jun 20
4	Provide monthly marketing communication to subscriber database, report on social media reach and website visitation statistics		 Annual subscriber database health check Increase subscriber's year on year Distribute monthly subscriber emails (maintain brand and membership activation integrity) Distribute weekly member newsletters Prepare monthly digital media statistics (social media + website), track trends, increase engagement and followers 	21,331 subscribers (†24%) ✓ Subscriber EDM sent 26 Jul, 16/30 Aug and 13/25 Sep ✓ Member News EDM sent weekly/fortnightly Unique website visitors 44,708 (↓6%) Unique page views 426.965 (↓18%) *Note: significantly softer engagement due to campaign in market driving website visitation in Q1 2018, no campaign in market Q1 2019 Facebook 16,284 (†18%) Instagram 11,702 (†27%) Twitter 1,887 (†3%)
	5	Promote all tourism- related council and major regional events	Promote MWRC and major events through Visitor Guide, subscriber database, digital channels, MRTI stalls (e.g. Flavours of Mudgee) and other promotional channels (e.g. radio, Mudgee Guardian articles, etc)	 ✓ Flavours of Mudgee // print, media, digital and social promo ✓ Various promotion of in-region events across print and digital channels, plus ticketing solutions ✓ PR activation plan in place year round ✓ Weekly radio spot on RealFM with 'explore your own backyard' campaign in place to engage the local community with tourism experiences ✓ Supply Mudgee Region Magazines to MWRC to distribute at out-of-region NRL matches, Miranda Westfield, etc

6 Develop annual marketing plan providing details of all promotion al activities planned to be undertake n on a monthly basis to promote LGA as a tourism destination and provide quarterly updates	 ✓ New DMP project underway, with stakeholder workshops held in Mudgee, Gulgong, Rylstone and Sydney ✓ New marketing plan established for 2019-20, including 'Feel the Love' PR Campaign development in Q1 for rollout to stakeholders Q2 and to consumers from Q3 ✓ PR coverage of Mudgee Region in Q1: - EAV (est. advertising value): \$205,477 - PRV (PR value): \$616,436 - Reach (total opportunities to see): 13,918,042 ✓ MWRC quarterly report completed + submitted (post September EOM Report approval at November board meeting – with board meetings now held bi-monthly, instead of monthly)
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Key Activity







COUNTRY & OUTBACK AND RIVERINA MURRAY GOLD 2019 Visifor Information Services



MIRANDA WESTFIELD MINI-FLAVOURS PROMO

Mudgee Region Tourism attended as a stallholder to this event coordinated by MWRC, taking a taste of Mudgee Region to a targeted Sydney audience in the Sutherland Shire.

- 530 Mudgee Region Magazines distributed
- \$3,700 in local produce and merchandise sales
- 181 competition entries/new email addresses for our database

SMALL FARM FIELD DAYS

Hosted a stall at the event which resulted in 100 magazines distributed, 15 new subscribers/competition entries and \$476 in gross retail revenue.



MRTI Jul-Sep 2019 Quarterly Report





BALMORAL WINE + FOOD FAIR

Mudgee Region Tourism attended as a stallholder to this event coordinated by MWA, launching our new Mudgee Region magazine to consumers.

- 1,632 Mudgee Region Magazines distributed
- \$793 in local produce and merchandise sales
- 225 competition entries/new email addresses for our database

2019-20 MAGAZINE + MAP LAUNCH

Held at The Pavilion @ Lowe on 06 August with a record crowd of around 200 partners.

Before the big reveal, we shared some wonderful results for the region from the past year, including a new report just in from Destination NSW:

"Tourism Research Australia prepare 4year average results for each NSW destination. In December 2017, the Mid-Western Regional Council Local Government Profile showed our region attracting 573,000 visitors per year worth an estimated \$148M to our local economy. Our new 4-year average as at

March 2019 indicates 660,000 visitors are now sharing their love for the Mudgee Region each year, worth a whopping \$171M to our local economy! That's an astronomical (especially in destination growth terms) 15% increase! This is a phenomenal result and testament to the collaborative nature of our destination."

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TODAY SHOW WEATHER CROSS - FESTIVAL OF WOT PROMO

Wotif ran a national campaign to support a regional town with the *'Festival of Wot?*'. The campaign asked followers to suggest a regional town to be the host of a Wotif funded festival, along with some fun festival themes.

Mudgee was shortlisted and announced as a finalist to potentially host 'THE FESTIVAL OF SNAGS'. There were only 4 finalists across Australia – with 2 others from QLD and 1 from SA.

Finalists were announced on the Today Show via live weather crosses, including Mudgee.

We invited our partners and the local community to come down to a 'Community Sausage Sizzle' hosted by the Lions Club, with snags kindly donated by Gulgong Butchery and bread donated by Mudgee Bakery. The

weather crosses took place in the Catholic Church grounds.

FLAVOURS OF MUDGEE STALL

Mudgee Region Tourism attended as a stallholder to this event by MWRC.

- 150 Mudgee Region Magazines distributed
- \$481 in local produce and merchandise sales
- 202 competition entries/new email addresses for our database

LOCAL RADIO ADVERTISING

Focus: local produce at VIC and event ticket sales promo.



MRTI Jul-Sep 2019 Quarterly Report

Q1 Media Clippings – a snapshot



Mudgee storms awards

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Mudgee Guardian









Mudgee Guardian

JULY COVERAGE ONLINE

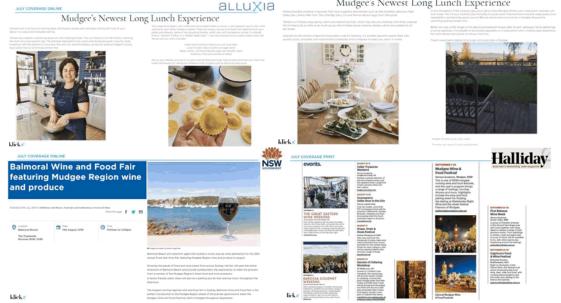
Mudgee's Newest Long Lunch Experience



dy on your hit list. We even shared our Must Visit a weekend itinerary a breeze. Here's one more rea Wineries here, to make organisin ur next foodie escape to Mudgee



Mudgee's Newest Long Lunch Experience



MRTI Jul-Sep 2019 Quarterly Report

JULY COVERAGE ONLINE

Balmoral Wine and Food Fair

Sun 11th August, 2019 Balmoral Reserve The Esplanade, Mosman NSW 2088



Mudgee's finest winemakers and producers come to Mosman.

Some of the Mudgee wine region's finest winemakers and producers will pop up in Balmoral for the 29th annual Balmoral Wine and Food Fair. The event will span the entirety of Balmoral Reserve, where Sydneysiders will be able to meet the faces behind some of Mudgee's best food and wine. Wines will be available for tastings and by the glass; tasting packages will be available for \$25. Bottles of your favourite finds will also be available to take home on the day.

This year's event will exhibit 21 Mudgee wineries, as well as dozens of the area's producers and even a brewery. There'll also be countless food stalls, a petting zoo and live music throughout the day by Aussie singer-songwriter Matt Boylan-Smith.

From 11am to 5pm. Admission is free.

More information here.

by LISA FUKUDA SHARE

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It had been a long time between drinks for Mudgee and me. It was around 1990, maybe earlier. The memory is foggy because I was working in the music industry at the time – far from the wineobsessed geek at the keyboard that I am today. Back then, the base of my food pyramid consisted of Jack Daniel's and my strongest memories of that visit were noisy gigs at the Soldiers Club, greasy hamburgers and milky truckstop coffee.

It seems a bit slily for someone who was involved in all sorts of dubious life choices to have lamented the lack of culture in a rural town; it is, after all, where Henry Lawson lived for some time. But after my most recent Mudgee visit to judge at the NSW Wine Awards, I can report that the coffee and food offerings have improved exponentially. It is a beautiful place to spend some time, and the wine has never been better.

The town's name is derived from the Wiradjuri term Moothi meaning 'Nest in the Hills' and it became an important focal point during the gold rush, prospering from the money flowing in from those seeking their fortune. Wool and farming was a big thing and the winemaking lineage stretches back to the mid-1800s. You could say it's got a rich history.

It's a town of majestic country avenues, wide-verandahed country pubs and a lovely war memorial clock tower in the middle of the main roundabout, which serves as a handy waypoint for the directionally challenged. I presume that its proximity to Sydney – a four-hour drive for me, taking in a pie stop at Hominy Bakery in Katoomba – has seen tree-changers move to town, in turn adding to the diversity of hospitality offerings the region sees today.



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JULY COVERAGE ONLINE



JULY COVERAGE ONLINE

Mudgee Wins Inducted Into Hall of Fame



Mudgee Wins Inducted Into Hall of Fam

Mudgee Wins Inducted Into Hall of Fame – Regional Tourism Awards

Mudgee Region Tourism was inducted into the Hall of Fame on Saturday night at the 2019 Destination Country and Outback and Destination Riverina Murray Regional Tourism Awards. The highly prestigious accolade celebrates the region's incredible efforts and achievements in promoting the region over the years, winning the Destination Marketing category three years in a row.





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The celebrations didn't stop there for Mudgee Region Tourism, who also won Gold in the Visitor Information Services category for the third year in a row.

Mudgee had a total of five tourism partners representing the region at the awards ceremony held at Taronga Western Plains Zoo in Dubbo. Adding to Mudgee Region Tourism's two exciting wins and further cementing the region's credentials in the tourism industry was luxury glamping experience Sierra Escape, who won Gold for Unique Accommodation, Kirsten Serviced Apartments who won Gold, and Peppertree HIII Group who won Silver, for Self-Contained Accommodation, and Parkview Hotel brought home Silver for Deluxe Accommodation.

The Regional Tourism Awards provide tourism organisations and individuals the opportunity to gain insight into their industry, their business, and to achieve recognition for their success – rewarding businesses that demonstrate significant achievement throughout the year.

Cara George, CEO of Mudgee Region Tourism comments "We have been working hard to share the love of Mudgee with the rest of Australia – so to be inducted into the Hall of Fame for our destination marketing efforts is both reassuring and humbling, it is the incredible people and partners in our community that make this kind of success possible – we have a great destination, and these wins prove that.

I would also like to congratulate Sierra Escape. Kirsten Serviced Accommodation, Peppertree Hill Group and The Parkview Hotel for their wins. You continue to push boundaries and provide elevated experiences for your guests, making these awards very much deserved."

Regional Tourism Awards winners will progress to the NSW Tourism Awards as Finalists, with a gala dinner to be held in Sydney 22 November, where they may then progress to the Qantas Australian Tourism Awards in 2020.

For more information on Mudgee Region, visit www.visitmudgeeregion.com.au

JULY COVERAGE ONLINE

Mudgee Wine & Food Festival Returns to Balmoral Beach



Trave

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MRTI Jul-Sep 2019 Quarterly Report

AUGUST COVERAGE ONLINE

MONDAY, 5 AUGUST 2019

NEST IN THE HILLS TO DELIVER FOOD AND WINE THRILLS

Balmoral Beach will once again play home to the Mudgee Wine & Food Festival on Sunday 11 August, welcoming some of the region's most popular wineries and producers to the city.

Activities will run from 11am-5pm, launching the official 40th Mudgee Wine + Food Festival program and the 2019 Mudgee Region magazine



Transforming the entire foreshore of Balmoral Beach, festival-goers can sip on wines by Craigmoor Wines, De Beaurepaire Wines, Moothi Estate, Robert Stein Winery and First Ridge Estate to name a few, while enjoying hero local producers like High Valley Cheese Co., Lomondo Olive Oil, Milnes of Mudgee and Rylstone Olive Press.

The Balmoral Wine & Food Festival is the perfect introduction to the region, and is a great day for the whole family – offering a petting zoo for the kids and live music throughout the afternoon.

klick×

AUGUST COVERAGE ONLINE

JOHN ROZENTALS suggests heading to the NSW Central West for the ruby anniversary of Mudgee's wine festival.

💽 August 7, 2019 🔳 Beverage, Headline News 🔹 No Comments 🖾 Email

Mudgee will celebrate one of the country's longest-running wine-and-food festivals with the 2019 Mudgee Wine Food Festival to be held from September 7 to October 7.

The festival was established in 1979 when a small band of visionary winemakers saw the opportunity in band together to showcase the region's unique wine quality. Since then, the festival has continued to grow and expand, and now encompasses the entire month of Section and the October long weekend, bringing together not only the winegrowers but the region's best produce, chefs and cooks to share the Mudgee experience.

The 2019 Mudgee Wine + Food Festival will be officially launched on Saturday, September 7 with a 6pm Ruby event in the Craigmoor Pavilion.



Additionally, Mudgee Region Tourism will also surprise one lucky attendee with the ultimate short-break escape to Mudgee valued at over \$2,000, including return flights, accommodation and activities. To get a taste of what to expect, see here.

Destination NSW https://www.destinationnsw.com.au/

Posted by Max at 14:00 Determined by Max at 14:0



Ne * This will be a cocktail-style event with a number of tasting 'stations' with current vintage and museum wines being presente by the region's winemakers.

ng Guests can also get up close and personal with Mudgee's winemakers at the Trophy Dinner to be held at 6.30pm at Putta Bucca House on Friday, September 13. Mudgee's best wines will be announced and tasted with matching dishes prepared by the region's renowned chefs.

Visit www.visitmudgeeregion.com.au.



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Time Out says

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THE OUT SYDNEY

BY: TIME OUT EDITORS POSTED: WEDNESDAY JULY 31 2019

T COVERAGE ONLINE





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SEPTEMBER COVERAGE ONLINE

The best October long

weekend escapes

Canberra, ACT

While Casherrans themselves might be looking to get out of novm for a long-workend except, the nation's capital cass a structure figure for non-residents in search of a quick getwary. For removed from the dull offering of bygmen primary school excension, <u>Casherra</u> is a son-terial analgem of channel adopts, unsigning design and fainteria change. Phys. and 14 October, Casherra duro, and and evaluating for higher, and you've got <u>Palasherra</u> that for fortul's after durk offering, which runs from 3 to to October.

Hayman Island, QLD

Hayman Issuence, sec... A linde frame afield, but cereatily worth the additional razved time, Hayman Mand has recently reopened and is evaluated in the heards and predecessor. A \$133 million overhaal, sparred by the diange caused during Cyclone Debbie in 2017, has upped the has factors while those world-formov views of the Whitemathy are taken also benz. Now operating as Hayman bland by harn-Continenesd, the 166-room property part everything at gasen' fingerips, meaning all you have to worry about is which of the resorv five restarators and has to choose



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SEPTEMBER COVERAGE ONLINE

Aussie towns in the running to receive new local festival after nationwide search



After receiving thousands of ideas from across the country, Mudgee, NSW; Maryborough QLD; Clare Valley, SA; or Bowen, QLD could soon be home to a new local festival to call their own as part of Wotf? Festival of Wot? initiative

Chosen for originality, tourism appeal and relevance to the loc finalists represent the many unique stories and characters tha regional Australia.

The Festival of Wot? short-listed finalists:

Lord Howe Island, NSW

Keen on those island vibes, but back, The UNESCO World H Port Macquarie, is a spectacular

Limestone Coast, SA Travelling along the state's bordet, the Limentone Cost a long wrekend and then s

Mornington Peninsula, VIC

- The Festival of Redneads, Maryborough (QLD): This historic fraser Coast town is known for its higher-than-average rate of people with red locks, making it the ideal place to celebrate Australia's beloved redneads with their very own fistival.
- redheads with their very own festbull. The Festival of Mangoes, Bowen (OLD): Home to the Big Mango and Austalial's mach popular mango variety, the Kensington Pride (also known as the Bowen mango), Bowen is in the running to win its own festival decidates to the july priut. The Festival of Snags, Mudgee (NSW): Known for its exceptional

produce, the country town of Mudgee could snag a festival to celebrate its meaty excellence with locals and visitors alike. What's not to love about an entire festival dedicated to Australia's unofficial national dish? • The Festival of Wheat, Wool & Wine, Clare Valley (SA): Over 40 cellar doors, expansive farmland and good old country hospitality could see Aussies flock to Clare Valley for the Festival of Wheat, Wool & Wine.

With the vote now in the hands of the Australian public, it's up to the country o decide which festival should take place, with Wotif set to bring the festival o life before the years end.



TRAVELLER

Mudgee, NSW

e-and-a-half hours we of Sydney, Mudgee offers a s, but not it the expense of long-weekend necessitien great food, great coffee, great si de tree-lined streets, beautiful colonial buildings and that fresh country air, and you'll rjuvenated and ready for the four-day week. And perhaps a little strug. Take the unip h by bedding down in Australia's first bubble tent, over



MONE:

Of course, any great firstival is more than just a name, and a host of quirky events are sure to take certer stage. Some unique loeas already proposed incluse a Sausage Dog Paradet at the Festival of Snage, a Vig station at the Hestival of Relemants, Mango Shorghur at the Festival at Memory Mangoes and a 'Make-Your-Own' wine station at the Festival of Wheat, Wool & Wine.

"Aussies are renowned for their passion for the quirky and unexpected, and the ratio of billiard submissions we received for the Pestwal of Wort show juu that. From the "Restwal of Bin Charken" in Brisbane, OLS, to the "Fektival of Fake Tan" in Orange, ISSV, Australia did not disappoint," said Daniel Finch, World Mansing Director.

Until 29 September 2019, Australians have the chance to vote for their favourite **Festival of Wet**? finalist: Voteis will also go in the attaw to win \$2,000 tawards their next Wath Aussie holicay². The winning town and festival will be onounced on Thursday. 10 October 2019, with the festiv be held in November.

Visit Wotif.com/festival for full competition details and to vote for your favourite finalist.

Mudgee Guardian

SEPTEMBER COVERAGE ONLINE

forme

Flavours of Mudgee has been officially launched, get your tickets now ۵.



Iso purchase a special children's package from today also, which three tokens to a select number of participating food vendors and cup (available in five colours) for 500. Pre-purchased online tasting packages (tokens and glass) can be collected from Mudgee Region Tourism, 64 Market 5t Mudgee open 9am - 5pm, 7 day a week. Visit www.flavoursofmudgee.com.au for all your event details ab Saturday 28 September festival.

f swe Vees 🖬

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ost popular events is just a few weeks away, with ance to nab a special locals-only offer and get in Tasting packages to Council's flagship event are available for pre-purchase online or at the Mudgee Visitor Information Centre for 512.50.

ear's event is set to once again break records with more rer serving the region's premiere food and wine from urday 28 September.

lick

MRTI Jul-Sep 2019 Quarterly Report



Treasurer's Report

1. Nature of Report

- This is the financial report for the first quarter of the MRTI 2019-20 financial year, given to Mid-Western Regional Council (MWRC) under the reporting format as agreed under the contract executed between MWRC and MRTI.
- b. The report demonstrates the trading result for the financial quarter ended September 30th 2019.

2. Accounting Conventions

- a. The attached P&L and Balance Sheet have been prepared from the MYOB General Ledger (via reporting system CALXA) with no external intervention other than formatting.
- b. Accrual accounting is used under GAAP.

Overall Result

a. Operating Profit \$294K which is \$6.5K ahead of budget.

3. Trading Income

Retail trading income at end Q1 ahead of budget \$4.1K.

4. Total Income

Overall income ahead of budget \$2.5K.

5. Total Expenses

Total expenses under budget \$6.6K, due to expenditure timing issue.

a. The organisation continues to be under financial control.

6. Cash Funds

At the end of Q1 of the 2019-20 Financial Year, cash is the primary current asset \$319K.

7. Balance Sheet

a. A balance sheet is included as part of this report.

Mudgee Region Tourism Incorporated Balance Sheet as of September 2019

Balance Sheet — Mudgee Regi	ion Tourism Inc
Sep 2019	
	Sep 2019
Asset	
Current Assets	390,110
Cash on Hand	318,818
Visa Debit Cards	1,040
Debtors	37,191
Stock on Hand	18,804
Prepayments	14,263
Non-Current Assets	57,025
Motor Vehicle (Nett)	47,710
Plant & Equip (Nett)	5,536
Intangible Assets	3,778
Total Asset	447,140
Liability	
Current Liabilities	139,050
Trade Creditors	53,412
Sundry Creditors	4
Accruals	17,844
Income in Advance	359
Chattel Mortgage (current)	37,628
GST Liabilities	4,168
Payroll Liabilities	25,635
Ticket Sales	476
123Tix Ticket Sales	518
123Tix Booking Fees	38
Countrylink Tickets	(80)
Total Liability	139,526
Net Assets	307,614
Equity	
Retained Earnings	13,462
Current Earnings	294,152
Total Equity	307,614

Mudgee Region Tourism Incorporated Profit + Loss (Budget Analysis) July 2019 through September 2019

Budget Analysis with Full Year Budget and Variance — Mudgee Region Tourism Inc

Jul 2019 - Sep 2019	Actuals	Budget	Variance (S)	Full Year Budget	Full Financial Year Variance Jul 2019 -Jun
					2020
Income					
Retail Sales	31,373	27,270	4,102	111,650	(80,277)
Ticket Sales Income	3,411	3,236	175	18,000	(14,589)
Membership Income	436,283	438,383	(2,100)	443,820	(7,537)
Events Income	0	0	0	22,000	(22,000)
Mid Western Regional Council	202,192	202,192	0	508,770	(306,577)
Other Income	363	0	363	0	363
Total Income Cost of Sales	673,623	671,082	2,540	1,104,240	(430,617)
COGS Retail	23,493	20,900	(2,593)	76,564	53,071
Total Cost of Sales	23,493	20,900	(2,593)	76,564	53,071
Gross Profit	650,130	650,183	(53)	1,027,676	(377,546)
Expense	,	,			
Advertising	0	283	283	850	850
Audit Fees	937	1,187	250	4,750	3,812
Bank Charges	7	25	18	100	93
Bank Charges - Merchant	571	798	227	2,020	1,449
Cleaning	400	560	160	2,810	2,410
Computer Expenses	2,952	2,859	(93)	11,896	8,944
Depreciation	3,329	3,330	1	13,320	9,991
Electricity	533	625	92	2,500	1,966
Visitors Centre Costs	858	186	(672)	1,200	342
Insurance	1,338	686	(652)	2,870	1,532
Insurance - Workers Comp	406	302	(104)	1,500	1,094
Motor Vehicle Running	2,969	1,672	(1,297)	9,141	6,172
MV Interest	626	799	173	2,950	2,324
Office Supplies	141	242	101	400	259
General Postage	53	163	110	650	597
Member Expenses	1,440	4,301	2,861	5,501	4,061
Printing & Stationery	2,103	1,109	(994)	5,500	3,397
Professional Fees	188	289	101	3,150	2,961
Rent Mudgee Visitors Centre	498	498	0	498	0
Gulgong Visitors Centre	361 37	125 125	(236)	500 500	139
Rylstone/Kandos running costs Repairs & Maintenance	65	301	88 237	1,000	935
Staff Amenities & Ent	736	2,885	2,149	5,500	4,764
Board Meeting Expenses	0	2,005	2,145	250	250
Subscriptions & Memberships	2,923	1,849	(1,075)	4,300	1,377
Sundry Expenses	1,469	1,895	427	3,800	2,331
Security	134	136	3	700	566
Telephone, Fax & Internet	1,316	1,435	119	5,890	4,574
Travel Expenses - Non Wages	75	0	(75)	180	105
Website Expenses	2,549	5,697	3,148	13,500	10,951
Visitor Guide Exp	135,433	135,147	(286)	149,060	13,627
Wages and Salaries	128,603	129,060	457	490,040	361,437
Fringe Benefits Tax	1,516	1,500	(16)	6,067	4,551
Regional Marketing Expenditure	61,161	62,215	1,055	274,783	213,622
otal Expense	355,727	362,286	6,559	1,027,676	671,949
Operating Profit	294,403	287,897	6,506	0	294,403
ther Expense					
Suspense	251	0	(251)	0	(251)
otal Other Expense	251	0	(251)	0	(251)
let Profit	294,152	287,897	6,255	0	294,152

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